

General Safety Information & Replacement Parts



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WARNING: This product contains lead, a chemical known to the State of California to cause cancer and birth defects or other reproductive harm. **Wash hands after handling.**



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WARNING: Risk of injury to persons. Read and understand operation instructions. Always become familiar with all the instructions and warnings before operating any pneumatic tool.

Safety Information



7.2.2.3 GENERAL SAFETY RULES

- Multiple hazards. Read and understand the safety instructions before installing, operating, repairing, maintaining, changing accessories on, or working near the power tool. Failure to do so can result in serious bodily injury.
- Only qualified and trained operators should install, adjust or use the power tool.
- Do not modify this power tool. Modifications may reduce the effectiveness of safety measures and increase the risks to the operator.
- Do not discard the safety instructions – give them to the operator.
- Do not use a tool if the tool has been damaged.
- Warnings shall be given against the risk of explosion or fire due to the material being processed;
- Warnings shall be given against the risk of cutting.



7.2.2.4 PROJECTILE HAZARDS

- Failure of the work piece, of accessories, or even of the tool itself may generate high velocity projectiles.
- Always wear impact-resistant eye protection during operation of the tool. The grade of protection required should be assessed for each use.



7.2.2.5 ENTANGLEMENT HAZARDS

- Entanglement hazard - choking, scalping and/or lacerations can occur if neck ware, hair or gloves are not kept away from tool and accessories.

7.2.2.6 OPERATING HAZARDS

- Use of the tool may expose the operator's hands to hazards including crushing, impacts, cuts and abrasions and heat. Wear suitable gloves to protect hands.
- Operators and maintenance personnel must be physically able to handle the bulk, weight and power of the tool.
- Hold the tool correctly: be ready to counteract normal or sudden movements – have both hands available.
- Maintain a balanced body position and secure footing.
- Keep hands away from rotating or reciprocation accessories, spindles or other moving parts.
- Release the start and stop device in the case of an interruption of the energy supply
- Use only lubricants recommended by the manufacturer.



7.2.2.7 REPETITIVE MOTIONS HAZARDS

- When using a power tool, you may experience discomfort in your hands, arms, shoulders, neck, or other parts of your body.
- While using a power tool, position your body in a comfortable posture. Maintain secure footing and avoid awkward or off-balanced postures. Changing your posture during extended tasks may help avoid discomfort and fatigue.
- If you experience symptoms such as persistent or recurring discomfort, pain, throbbing, aching, tingling, numbness, burning sensation, or stiffness, do not ignore these warning signs. Promptly tell your employer and consult a qualified health professional.

7.2.2.8 ACCESSORY HAZARDS

- Only use sizes and types of accessories and consumables that are recommended by the power tool manufacturer.



7.2.2.9 WORKPLACE HAZARDS

- Slips, trips and falls are major causes of workplace injury. Be aware of slippery surfaces caused by use of the tool and also of trip hazards caused by the air line or hydraulic hose.
- Proceed with care in unfamiliar surroundings. Hidden hazards may exist, such as electricity or other utility lines.
- This power tool is not intended for use in potentially explosive atmospheres and is not insulated from coming into contact with electric power.
- Make sure there are no electrical cables, gas pipes etc. that could cause a hazard if damaged by use of the tool.



7.2.2.10 DUST AND FUME HAZARDS

- Dust from some work processes can cause cancer, birth defects or other respiratory diseases. Risk assessment of these hazards and implementation of appropriate controls is essential.

- If the pneumatic tool is used in a dust filled environment exhaust air can cause a dust hazard
- Dusts and fumes generated when using power tools can cause ill health (for example: cancer, birth defects, asthma and/or dermatitis); risk assessment of these hazards and implementation of appropriate controls of is essential.
- Risk assessment should include dust created by the use of the tool and the potential for disturbing existing dust.
- Operate and maintain the power tool as recommended in these instructions, to minimize dust or fume emissions
- Direct the exhaust so as to minimized disturbance of dust in a dust filled environment
- Where dusts or fumes are created, the priority shall be to control them at the point of emission.
- All integral features or accessories for the collection, extraction or suppression of airborne dust or fumes should be correctly used and maintained in accordance with the manufacturer's instructions.
- Select, maintain and replace the consumable/inserted tool as recommended in these instructions, to prevent an unnecessary increase in dust or fumes
- Use respiratory protection as instructed by your employer or as required by occupational health and safety regulations;



7.2.2.11 NOISE HAZARDS

- Unprotected exposure to high noise levels can cause permanent, disabling, hearing loss and other problems such as tinnitus (ringing, buzzing, whistling or humming in the ears);
- Risk assessment of these hazards and implementation of appropriate controls of is essential.
- Appropriate controls to reduce the risk may include actions such as damping materials to prevent work pieces from 'ringing'
- Use hearing protection as instructed by your employer or as required by occupational health and safety regulations;
- Operate and maintain the power tool as recommended in these instructions, to prevent an unnecessary increase in noise levels;
- Select, maintain and replace the consumable/inserted tool as recommended in these instructions, to prevent an unnecessary increase in noise.



7.2.2.12 VIBRATION HAZARDS

- Exposure to vibration can cause disabling damage to the nerves and blood supply of the hands and arms;
- Wear warm clothing when working in cold conditions and keep your hands warm and dry;
- If you experience numbness, tingling, pain or whitening of the skin in your fingers or hands, stop using the power tool, and tell your employer. You should also seek medical advice from a qualified occupational health professional.
- Operate and maintain the power tool as recommended in these instructions, to prevent an unnecessary increase in vibration;
- Select, maintain and replace the consumable/inserted tool as recommended in these instructions, to prevent an unnecessary increase in vibration levels;
- Support the weight of the tool in a stand, tensioner or balancer, because the operator can then use a lighter grip to support the tool.
- Hold the tool with a light but safe grip taking account of the required hand reaction forces, because the risk from vibration is generally greater when the grip force is higher.

7.2.3 ADDITIONAL SAFETY INSTRUCTIONS FOR PNEUMATIC POWER TOOLS - AIR SUPPLY & CONNECTION HAZARDS

- Air under pressure can cause severe injury.
- Always shut off air supply, drain hose of air pressure and disconnect tool from air supply when not in use, before changing accessories or when making repairs.
- Never direct air at yourself or anyone else.
- Whipping hoses can cause severe injury. Always check for damaged or loose hoses and fittings.
- Whenever universal twist couplings (claw couplings) are used, lock pins must be installed.
- Do not exceed the maximum air pressure stated on the tool.
- Use whip check safety cables to safeguard against possible hose to tool and hose to hose connection failure.
- Never carry an air tool by the hose.

Safety Information (continued)

AIR COMPRESSOR AND AIR TOOL SAFETY

1. Risk of Bursting. Do not adjust the regulator to result in output pressure greater than the marked maximum pressure of this air tool.
2. Ensure the hose is free of obstructions or snags. Entangled or snarled hoses can cause loss of balance or footing and may become damaged.
3. Never leave a tool unattended with the air hose attached.
4. Do not operate this tool if it does not contain a legible warning label.
5. Do not continue to use a tool or hose that leaks air or does not function properly.
6. Never direct a jet of compressed air toward people or animals.
7. Protect your lungs. Wear a face or dust mask if the operation is dusty.



WARNING: Some dust created by power sanding, sawing, grinding, drilling and other construction activities contains chemicals known to cause cancer, birth defects or other reproductive harm. Some examples of these chemicals are:

Lead from lead based paint, crystalline silica from bricks and cement and other masonry products, arsenic and chromium from chemically-treated lumber.

Your risk from those exposures varies, depending on how often you do this type of work. To reduce your exposure to these chemicals: work in a well-ventilated area, and work with approved safety equipment, such as dust masks that are specifically designed to filter out microscopic particles.

Specifications



Vibration Level (m/sec²): 13



Noise Level (dBA): 78

Model	Screw Size (mm)	Torque Range		Free Speed r.p.m.	Weight		Length		Height (Angle Head)		Average Air Consumption	
		N-m	In-lb		kg	lb	mm	in	mm	in	m ³ /min	ft ³ /min
UT8960-2	M3-M4	1~4.5	8.8~40	700	1.2	2.64	320	12.6	41.5	1.63	0.47	16.5

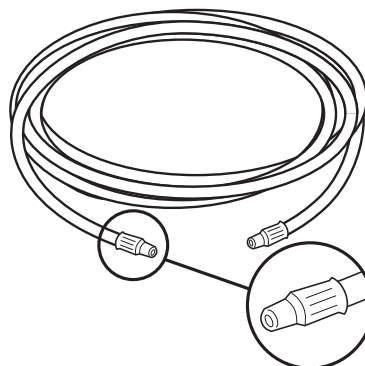
Installation

1 Cleaning the air hose

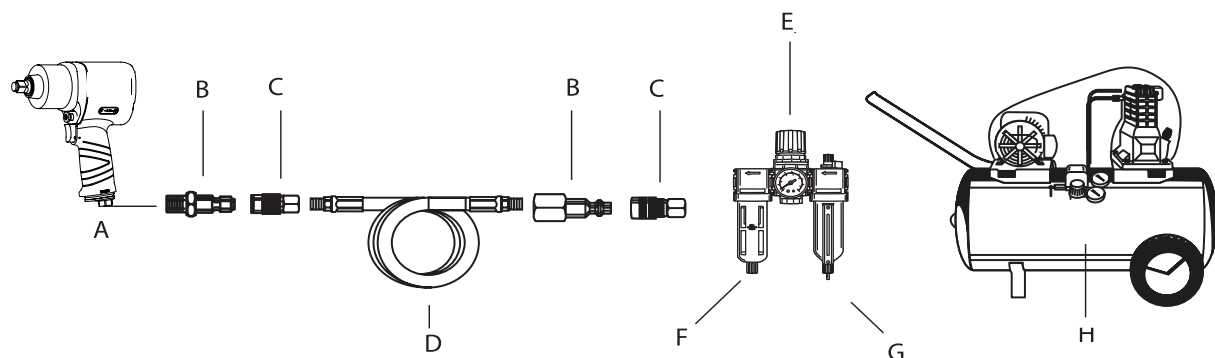
- A 3/8" air hose is required, with a maximum length of 25 ft.
- Clean the air hose of accumulated dust and moisture before connecting it to the air supply.



NOTE: If a longer air hose is required, connect a 1/2" air hose to the 3/8" air hose to ensure the impact wrench has the necessary air supply.



Recommended Air Line Set-Up	
Part	Description
A	Air Tool
B	Quick Plug
C	Quick Coupler
D	Air Hose
E	In-line Regulator
F	In-line Lubricator
G	In-line Filter
H	Air Compressor



Maintenance

Ensure the air line is shut-off and drained of air before removing this tool for service or changing sockets. This will prevent the tool from operating if the throttle is accidentally engaged.

LUBRICATION

- An in-line filter-regulator-lubricator is recommended as it increases tool life and keeps the tool in sustained operation.
- Regularly check and fill the in-line lubricator with air tool oil. Avoid using excessive amounts of oil.
- Adjust the in-line lubricator by placing a sheet of paper next to the tool's exhaust ports and holding the throttle open approximately 30 seconds. The lubricator is properly set when a light stain of oil collects on the paper.
- If it is necessary to store the tool for an extended period of time (overnight, weekend, etc.), generously lubricate the tool through the air inlet. Run the tool for approximately 30 seconds to ensure the oil is evenly distributed throughout the tool. Store the tool in a clean and dry environment.
- Recommended lubricants: Air tool oil or any other high grade turbine oil containing moisture absorbent, rust inhibitors, metal wetting agents, and an EP (extreme pressure) additive.

Troubleshooting

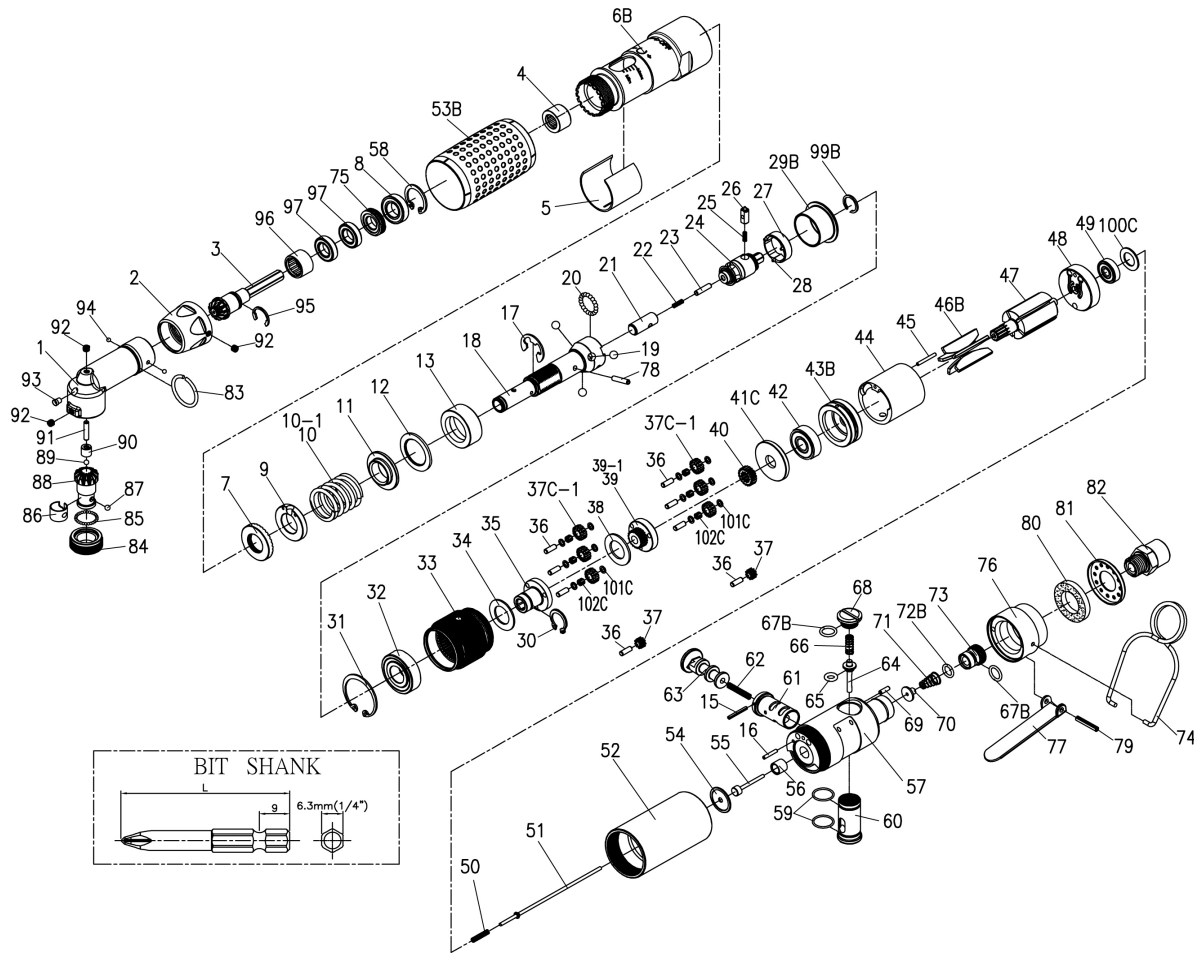
Problem	Possible Cause	Solution
The tool runs slowly or will not operate.	There is grit or gum in the tool.	Flush the tool with air tool oil or gum solvent.
	The tool is out of oil.	Lubricate the tool according to the lubrication instructions in this manual.
	The air pressure is low.	☐ Adjust the regulator on the tool to the maximum setting. ☐ Adjust the compressor regulator to the tool's maximum setting of 90 psi.
	The air hose leaks.	Tighten and seal the hose fittings with pipe thread tape if leaks are found.
	The air pressure drops.	☐ Ensure the hose is the proper size. Long hoses or tools using large volumes of air may require a hose with an I.D. of ½" or larger depending on the total length of the hose. ☐ Do not use a multiple number of hoses connected together with a quick connect fitting. This causes additional pressure drops and reduces the tool power. Directly connect the hoses together.
	There is a worn rotor blade in the motor.	Replace the rotor blade.
	There is a worn ball bearing in the motor.	Remove and inspect the bearing for rust, dirt, and grit. Replace or clean and grease the bearing with bearing grease.
There is moisture blowing out of the tool's exhaust.	There is water in the tank.	Drain the tank. (See the air compressor manual for instructions.) Lubricate the tool and run it until water is not evident. Lubricate the tool again and run for 1-2 seconds.
The tool impacts slowly or not at all.	The tool needs lubricating.	Lubricate the air motor and the impact mechanism according to the lubrication instructions in this manual.
	The tool regulator setting is in the wrong position.	Adjust the regulator on the tool to the maximum setting.
The tool impacts rapidly, but will not remove bolts.	The tool has a worn impact mechanism.	Replace the worn impact mechanism components.
The tool does not impact.	The impact mechanism is broken.	Replace the broken impact mechanism components.

Warranty

Limited Warranty: Universal Tool warrants its tools to be free from defects in material and workmanship for one year from the date of purchase. This warranty does not apply to tools which have been abused, misused, modified or repaired by someone other than Universal Tool or its authorized service centers. If a UT tool proves defective in material or workmanship within one year after purchase, return it to any authorized service center or Universal Tool freight prepaid. Please enclose your name, address and adequate proof of date of purchase and a short description of the defect. Universal Tool will, at its option, repair or replace defective tools free of charge. Repairs or replacements are warranted as described above for the remainder of the original warranty period. Universal Tool's sole liability and your exclusive remedy under this warranty is limited to repair or replacement of the defective tool.

There are no other warranties expressed or implied and Universal Tool shall not be liable for incidental, consequential or special damages, or any other damages, costs or expenses excepting only the cost or expense of repair or replacement as described above.

Service Parts / Exploded View Drawing



Ref #	Part Number	Description	Qty
1	CS20R-701	Angle Housing	1
2	CS20R-702	Lock Nut	1
3	CS20R-704	Spiral Bevel Gear	1
4	00-2417	Needle Bearing	1
5	C20S-204	Adjusting Cap	1
6B	CS20R-201-B	Clutch Housing	1
7	CS20S-430	Adjusting Nut	1
8	00-2380	Ball Bearing	1
9	CS20S-431	Adjusting Lock Ring	1
10-1	CS20S-429B	Spring	1
11	CS20S-433	Spring Seat	1
12	CS20S-451	Washer	1
13	CS20S-434	Anvil Ring	1
15	00-3367	Spring Pin	1

Ref #	Part Number	Description	Qty.
16	00-3447	Pin	1
17	00-3203	E-Clip	1
18	CS20S-405	Anvil	1
19	00-3823	Steel Ball	3
20	00-3820	Steel Ball	19
21	CS20R-432	Anvil Shaft	1
22	CS20S-435	Spring	1
23	00-3444	Pin	1
24	CS20S-436	Driving Clutch	1
25	CS20S-438	Spring	1
26	CS20S-437	Control Pin	1
27	CS20S-449	Control Ring	1
28	00-3445	Pin	3
29B	CS30S-439	Ball Keeper	1
30	00-3507	Snap Ring	1

Service Parts / Exploded View Drawing

Ref #	Part Number	Description	Qty
30	00-3507	Snap Ring	1
31	00-3113	Snap Ring	1
32	00-2305A	Ball Bearing	1
33	C20S-440	Internal Gear	1
34	C20S-441	Washer	1
35	C20S-442	Front Gear Cage	1
36	00-3424	Pin	6
37C-1	C30S-443A	Planet Gear B	6
38-1	C20S-444B	Washer B	1
39-1	C20S-452B	Rear Gear Cage B+ Rear Gear B	1
41C	C20S-448	Rear Cover	1
42	00-2332	Ball Bearing	1
43B	B20S-301	Front Plate	1
44	C20S-302	Cylinder	1
45	00-3344	Spring Pin	1
46B	C20S-304D	Rotor Blade	5
47	CS20S-303	Rotor	1
48	C20S-305	Rear Plate	1
49	00-2355	Ball Bearing	1
50	CS20SL-317	Spring	1
51	CS20SL-314	Valve Stem	1
52	C20S-101	Motor Housing	1
53B	B20S-103	Housing Rubber	1
54	C20SL-525	Washer	1
55	CS20SL-527	Piston	1
56	C20SL-526	Guide Ring	1
57	C20SL-518	Seat	1
58	00-3117	Snap Ring	1
59	00-41168	O-Ring	2
60	C20SL-530	Valve	1
61	C20S-501	Valve Sleeve	1
62	C20S-528	Spring	1
63	C20S-502	Reverse Valve	1
64	C20SL-510	Pin	1
65	00-41172	O-Ring	1
66	C20SL-507	Spring	1

Ref #	Part Number	Description	Qty.
67B	00-41254	O-Ring	2
68	216-030	Screw Cap	1
69	00-3448	Pin	1
70	CS20SL-514	Shut Block	1
71	CS20SL-515	Spring	1
72B	00-41255	O-Ring	1
73	C20SL-531	Air Inlet Valve	1
74	I40S-102	Hanger	1
75	CS20R-709	Lock Nut	1
76	C20SL-603	Exhaust Deflector	1
77	C20SL-504	Trigger	1
78	00-3319	Spring Pin	1
79	00-3308	Spring Pin	1
80	C20S-601	Muffler	1
81	C20S-608	Deflector Cap	1
82			
	C20S-604B	Air Inlet 1/4"PT-19 UK	1
	C20S-604C	Air Inlet 1/4"NPT-18 US	1
83	CS20R-708	Anvil Collar	1
84	CS20R-706	Lock Nut	1
85	00-3827	Steel Ball	26
86	747-002	Spring Holder	1
87	00-3805	Steel Ball	1
88	CS20R-705	Spiral Bevel Gear	1
89	00-3826	Steel Ball	1
90	00-2416	Needle Bearing	1
91	00-3454	Pin	1
92	00-0605	Screw	3
93	00-4603	Grease Fitting(1/8")	1
94	00-3828	Steel Ball	2
95	00-3513	Snap Ring	1
96	00-2415	Needle Bearing	1
97	00-2377	Ball Bearing	2
99B	B20S-428C	Anvil Collar C	1
100C	BS30R-160-607	Gasket	1
101C	33239-WRCA-05	Washer	12
102C	00-3477	Pin	132



Universal Tool

Questions, problems, missing parts?

US

Call Customer Service
8 a.m.-5 p.m., EST, Monday-Friday

1-800-356-3392

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Retain this manual for future use.